Professional Services

RFgen

FLEXIBLE AND FAST MOBILE APPLICATIONS DEVELOPMENT

ACHIEVE END-TO-END VISIBILITY IN YOUR SUPPLY CHAIN

The success of your business doesn't just depend upon finding the right mobile data collection software, it also depends upon finding a partner committed to ensuring your success with that software. Our Professional Services team has helped thousands of companies implement RFgen across a wide variety of areas, such as:

▷ Inventory management

▷ Warehouse management and automation

▷ Fixed asset and plant maintenance

▷ Discrete and process manufacturing

▷ Field service and field sales

The RFgen team is here to help you effectively develop and implement RFgen mobile applications that integrate with your enterprise systems. Professional services projects include:

Integration Expertise. Work with a mobile application developer with years of experience with your Oracle E-Business Suite, Oracle's JD Edwards, SAP or Deltek Costpoint system.

Mobile Technology Expertise. Get help modeling your workflows and optimizing for your preferred mobile hardware.

Supply Chain and Industry Expertise. Tap into our knowledge of best practices for supply chain optimization in your industry.

CONSULTING FLEXIBILITY FOR APP CREATION

The RFgen product was built with your mobile application development needs in mind. For the ultimate in ease and flexibility, mobile applications can be developed three ways:

1. **Outsourced.** The RFgen Professional Services team can develop and implement your mobile applications, partnering closely with you to understand your requirements and get you up and running fast.

2. **In-house.** Your IT team can create and modify your mobile applications using the RFgen Mobile Development Studio or the ERP suite out-of-the-box pre-built mobile applications.

3. **Combination.** The RFgen professional services team can do the initial implementation and then turn the code over to your internal IT team for ongoing mobile app development and maintenance.

With any approach, you completely own and control your mobile application code, including the pre-built mobile app suite for your ERP system.

> " RFgen is a one-stop shop. You go with them and they will help you out with programming when you need it. Right now, we don't have the programmers on-site, so we rely on RFgen. "
>
> - Tony Navarro,
>   Cobham Defense Electronics

SYSTEM INTEGRATION EXPERTISE

With RFgen Professional Services, you are guaranteed project success and proper integration with your enterprise systems. Our consultants have experience using proven methods that provide seamless, bi-directional integration, help improve data accuracy and protect the integrity of your system. Our validated ERP centers of excellence include:

- ▷ Oracle's JD Edwards
- ▷ Oracle E-Business Suite
- ▷ SAP
- ▷ Deltek Costpoint
- ▷ Microsoft Dynamics

MOBILE TECHNOLOGY AND AUTOMATION EXPERTISE

We help companies integrate their data collection solutions and ERP systems with a variety of hardware technologies beyond the typical barcode scanners. We can optimize your mobile applications for tablet and smartphone interfaces and integrate data from device features like GPS. Our consultants also specialize in hardware designed for industrial environments such as truck-mounted computers and voice recognition solutions. Other supported technology includes:

▷ Android Devices	▷ RFID Portals
▷ iOS Devices	▷ Robotic Forklifts
▷ Carousels	▷ Scales
▷ Conveyors	▷ Smartphones and Tablets
▷ Inline Labelers	▷ Sorters
▷ Pick-to-Light Systems	▷ Telnet Devices
▷ PLCs	▷ Windows 10, Mobile and CE

SUPPLY CHAIN EXPERTISE

RFgen consultants have years of experience providing automated data collection solutions to companies with global, complex, and distributed supply chains. Their experience has resulted in a large portfolio of supply chain optimization best practices that they can leverage to help you achieve your goals:

- ▷ Achieve real-time, end-to-end visibility of your inventory.
- ▷ Improve throughput in your warehouse by accelerating picking, receiving, putaway and shipping.
- ▷ Simplify data collection to better match your actual workflows.
- ▷ Optimize the staging and consumption of materials and parts on your manufacturing lines to increase production.
- ▷ Reduce labor costs.
- ▷ Ensure end-to-end traceability of components, materials and products, ensuring regulation compliance.