

Off-Network Mobility Solutions



EMPOWER YOUR MOBILE WORKFORCE

RFgen Off-Network Mobility Solutions allows remote employees to automate “paperwork” to complete jobs more quickly and with fewer errors. Get automated updates to your ERP from field workers, even in areas of limited or nonexistent connectivity. Improve the speed and accuracy of information collected at jobsites, so remote workers can update inventory levels more quickly.

ACHIEVE END-TO-END VISIBILITY IN YOUR SUPPLY CHAIN

Extending automation and mobility beyond the warehouse and into the field is the only way to achieve accurate, end-to-end visibility of your supply chain operations. With RFgen Off-Network Mobility Solutions, your workers can:

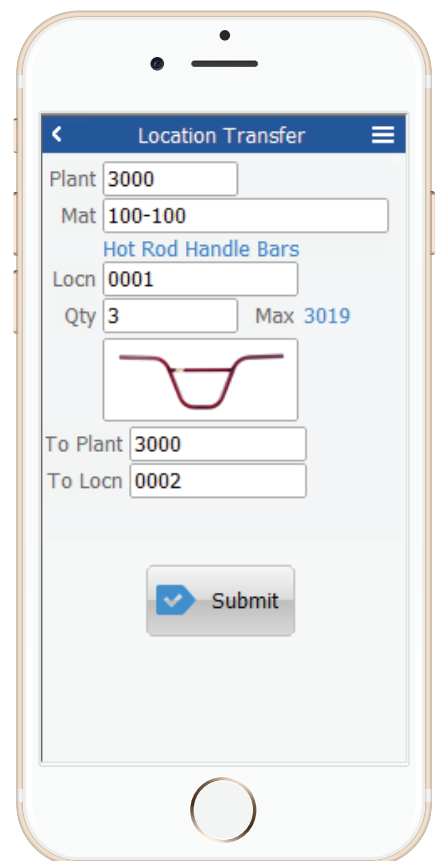
- ▷ Update and manage work orders and customer information from a smartphone or tablet.
- ▷ Attach additional information, photos or GPS data to work orders.
- ▷ Receive updated schedules.
- ▷ View job history for a particular customer or asset.
- ▷ View details and warranty information on parts or products.
- ▷ Check availability and reorder parts and materials.
- ▷ Submit time, materials, labor and expenses.
- ▷ Document proof of delivery with electronic signature capture and photos.
- ▷ Create customer invoices.

It's a connected, mobile world, but in many industries, there are still plenty of situations where network connectivity is nonexistent or only occasionally available. By storing data on mobile devices until connectivity is reestablished, RFgen helps employees stay productive in any location, including:

- ▷ Field service operations and direct store deliveries.
- ▷ Accelerated cycle counts that don't wait on a response back from the ERP after each scan.
- ▷ Facilities with unique areas like cold storage or wine cellars.
- ▷ Warehouses with high reaching inventory that blocks wireless signals.
- ▷ Offshore or underground operations like oil, gas or mining.
- ▷ Places where cellular networks are prohibited (e.g. hospitals, areas with explosive materials, etc.).

OFF-NETWORK MOBILITY USE CASES


- Field Service
- Field Sales
- Direct Store Delivery
- Fixed Asset Management
- Offshore Facilities
- Remote Warehouses
- Vendor Managed Inventory
- Batch Facilities (fields, yards, freezers, etc.)







YOUR TOTAL SOLUTION PROVIDER

We help organizations reduce supply chain implementation costs and increase accuracy and efficiency with the industry's most reliable, flexible mobile data collection and barcode software solutions. Since 1983, we have been the industry leaders for supply chain barcoding solutions. We not only provide robust mobile supply chain software, we also offer a complete end-to-end mobile data collection solution, including:

 **Mobile device hardware for your data collection needs.** As your one-stop-shop, we can provide you with the mobile device hardware you need to automate your warehouse. By working with RFgen for both your hardware and software needs, you are guaranteed a holistic, comprehensive approach to your entire data collection solution.

 **Professional consulting services for a smooth implementation.** Our Professional Services team is here to help you customize and implement your new RFgen system. Our expertise covers data collection technologies, popular ERP systems, and supply chain automation best practices—a trifecta of skills necessary for the successful planning, development and deployment of your data collection solution.

 **Education to help you maximize your investment.** We offer a variety of training options including classroom and video conferencing options. Training is conducted by the same supply chain experts that design and develop solutions for our customers.



SUPPORTED TECHNOLOGIES

DATA COLLECTION

- Android Devices
- Barcode Scanners
- Carousels and Scales
- iOS Devices
- RFID
- Tablets and Smartphones
- Vehicle Mount Computers
- Voice Recognition
- Windows 10, Mobile and CE

ENTERPRISE INTEGRATIONS

- SAP
- Oracle's JD Edwards
- Oracle E-Business Suite
- Deltek Costpoint
- Microsoft Dynamics

GENERAL CONNECTIVITY

- COM Interop
- Databases
- IBM AS/400
- IBM Mainframes
- NET Assemblies
- UNIX Systems
- Web Service