

Old Dominion Trucking

Old Dominion's total commitment to their customers transportation needs is what drives Old Dominion's advancements in technology and produces innovative services.

Their mission is to provide solutions designed to exceed customer expectations, and to be

the premier transportation solution in the domestic and global market.



Solution at a glance...

Client: Old Dominion Trucking

Industry: Freight Carrier

Environment: Windows NT/Access/AS400

Solution: Transportation Cross Dock System

Devices: Intermec Trakker Antares 2425 Hand Helds

Solution Summary...

Old Dominion Trucking needed a system for handling all of the shipments from JCPenney vendors from multiple terminals to multiple JCPenney distribution centers.

After considering a number of products, RFGen and DataMAX were selected due to RFGen's ability to provide technology that would give them the ability to track their shipments and inventory on a real time, accurate basis.

RFGen replaced Old Dominion's previous method for tracking their JCPenney shipments which relied on significant amounts of paperwork and a laborious manual accounting of the inventory.

Additionally, with the drag-and-drop form design that RFGen offers, Old Dominion's technical staff was able to design and implement new transactions,

interacting with their inventory data stored in their database, using RFGen ODBC Database mapping.

Due to the accuracy of RFGen and its ease of use, inventory errors were reduced significantly which reduced the number of charge backs to Old Dominion for perceived shortages of product.

Old Dominion's commitment to their customers to provide the best transportation solution was assisted by Old Dominion's decision to use RFGen as their Transportation Cross Dock System. The customer's of Old Dominion benefited from this streamlined, accurate process which in turn keeps Old Dominion's vision alive to provide the very best, cost-effective solution for their customer's and to remain the premier transportation solution in the domestic and global market.